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**RESORT MANAGEMENT**

**SIT60316 Advanced Diploma of Hospitality Management** (Resort Management)

2016 QUALIFICATION

**CORE UNITS OF COMPETENCY**

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| BSBDIV501 | Manage diversity in the workplace | |
| BSBFIM601 | Manage finances | |
| BSBMGT517 | Manage operational plan | |
| BSBMGT617 | Develop and implement a business plan | |
| SITXCCS008 | Develop and manage quality customer service practice | |
| SITXFIN003 | Manage finances within a budget | |
| SITXFIN004 | Prepare and monitor budgets | |
| SITXFIN005 | Manage physical assets | |
| SITXGLC001 | Research and comply with regulatory requirements | |
| SITXHRM003 | Lead and manage people | |
| SITXHRM004 | Recruit, select and induct staff | |
| SITXHRM006 | Monitor staff performance | |
| SITXMGT001 | Monitor work operations | |
| SITXMGT002 | Establish and conduct business relationships | |
| SITXMPR007 | Develop and implement marketing strategies | |
| SITXWHS004 | Establish and maintain a work health and safety system | |
| **GROUP A ELECTIVE UNITS OF COMPETENCY** | | |
| SITXFSA001 | Use hygienic practices for food safety | |
| **GROUP B ELECTIVE UNITS OF COMPETENCY** | | |
| SITHIND004 | Work effectively in hospitality service | |
| **GROUP C ELECTIVE UNITS OF COMPETENCY** | | |
| BSBBRSK501 | Manage risk | |
| SITHACS002 | Provide housekeeping services to guests | |
| SITXFIN006 | Manage revenue | |
| SITXFSA004 | Develop and implement a food safety program | |
| SITHGAM001 | Provide responsible gambling services | |
| SITHACS008 | Provide accommodation reception services | |
| SITHKOP006 | Plan catering for events and functions | |
| SITHKOP007 | Design and cost menus | |
| SITHKOP008 | Select catering systems | |
| **OTHER UNITS OF COMPETENCY** | | |
| SIFCBGM007 | | Evaluate building and grounds maintenance and development needs |
| SITTGDE011 | | Coordinate and operate tours |
| SITTPPD004 | | Develop in-house recreational activities |
| SITTTOP002 | | Provide outdoor catering |
| SISCAQU001 | | Test pool water quality |
| SITXHRM002 | | Roster staff |

**CRICOS No 00881F RTO No 0260. Training is deliver with Victorian and Commonwealth Government funding**

